

Schedule of Benefits

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Clinical Review Criteria

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... .. www.harvardpilgrim.org 1-888-888-4742

Covered Benefits

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General Cost Sharing Features:	Member Cost Sharing:
Coinsurance and Copayments	
Deductible	
Deductible Rollover	

Out-of-Pocket

Benefit	Member Cost Sharing:
Ambulance Transport	
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Autism Spectrum Disorders Treatment	
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Chemotherapy and Radiation Therapy	
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Dental Services	
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Dialysis	
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Durable Medical Equipment	
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Early Intervention Services	
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Emergency Room Care	
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Hearing Aids	
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Home Health Care	
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Benefit	Member Cost Sharing:
Home Health Care (Continued)	
Home health care services, including durable medical equipment, supplies, and services provided by a qualified health care professional in the member's home.	None
Hospice - Outpatient	
Hospice services, including medical equipment, supplies, and services provided by a qualified health care professional in the member's home.	None
Hospital - Inpatient Services	
Hospital inpatient services, including room and board, nursing care, and other services provided in a hospital setting.	None
Hospital inpatient services, including room and board, nursing care, and other services provided in a hospital setting.	None
Hospital inpatient services, including room and board, nursing care, and other services provided in a hospital setting.	None
Hospital inpatient services, including room and board, nursing care, and other services provided in a hospital setting.	None
Hospital inpatient services, including room and board, nursing care, and other services provided in a hospital setting.	None
Hospital inpatient services, including room and board, nursing care, and other services provided in a hospital setting.	None
Infertility Services and Treatments (see the Benefit Handbook for details)	
Infertility services, including diagnostic tests, treatments, and procedures.	None
Infertility services, including diagnostic tests, treatments, and procedures.	\$2,000 per treatment cycle
Laboratory, Radiology and Other Diagnostic Services	
Laboratory, radiology, and other diagnostic services.	None
Laboratory, radiology, and other diagnostic services.	None
Laboratory, radiology, and other diagnostic services.	None
Laboratory, radiology, and other diagnostic services.	\$0
Laboratory, radiology, and other diagnostic services.	None
Low Protein Foods	
Low protein foods.	None
Maternity Care - Outpatient	
Maternity care services, including prenatal care, delivery, and postnatal care.	None
Maternity care services, including prenatal care, delivery, and postnatal care.	None
Medical Drugs (drugs that cannot be self-administered)	
Medical drugs that cannot be self-administered.	None
Medical drugs that cannot be self-administered.	None
Medical drugs that cannot be self-administered.	None

Benefit	Member Cost Sharing:
Medical Formulas	
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Mental Health and Substance Use Disorder Treatment	
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Benefit	Member Cost Sharing:
Physician and Other Professional Office Visits (This includes all covered Plan Providers unless otherwise listed in this Schedule of Benefits) (Continued)	
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Preventive Services and Tests	
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Prosthetic Devices	
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Rehabilitation and Habilitation Services - Outpatient	
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Scopic Procedures - Outpatient Diagnostic and Therapeutic	
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Spinal Manipulative Therapy (including care by a chiropractor)	
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Surgery - Outpatient	
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Telemedicine Virtual Visit Services - Outpatient	
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Urgent Care Services	
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Important Note: www.harvardpilgrim.org	
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Benefit	Member Cost Sharing:
Urgent Care Services (Continued)	
[unclear]	
Vision Services	
[unclear]	\$2 [unclear]
Voluntary Sterilization in a Physician's Office	
[unclear]	
Voluntary Termination of Pregnancy	
[unclear]	[unclear]
Wigs and Scalp Hair Protheses as required by law	
[unclear] \$30 [unclear] ([unclear] 20 [unclear])	

Language Assistance Services

Español/Spanish **ATENCIÓN:** Si usted habla español, los servicios de asistencia lingüística estarán a su disposición. Llame al 1-888-333-4742 (TTY: 711).

Português/Portuguese **ATENÇÃO:** Se você fala português, os serviços de assistência linguística estarão à sua disposição. Ligue para 1-888-333-4742 (TTY: 711).

Français/French **ATTENTION:** Si vous parlez français, les services de aide linguistique sont disponibles. Appelez le 1-888-333-4742 (ATS: 42).

Italiano/Italian **ATTENZIONE:** Se parli italiano, i servizi di assistenza linguistica sono disponibili. Chiama il 1-888-333-4742 (ATS: 42).

Русский/Russian **ВНИМАНИЕ:** Если вы говорите на русском языке, вы можете получить услуги лингвистической помощи. Позвоните по телефону 1-888-333-4742 (TTY: 711).

عربي/Arabic **تنبه:** إذا كنت تتحدث بالعربية، فخدمات المساعدة اللغوية متاحة لك. اتصل بـ 1-888-333-4742 (TTY: 711).

Ελληνικά/Greek **ΠΡΟΣΟΧΗ:** Αν μιλάτε ελληνικά, υπάρχουν υπηρεσίες διαθεσιμότητας γλωσσικής βοήθειας. Καλέστε 1-888-333-4742 (TTY: 711).

Հայերեն/Armenian **Մտերմություն:** Եթե խոսում եք հայերեն, ապա լեզվաբանական օգնությունները հասանելի են ձեզ: Կոչվե՛ք 1-888-333-4742 (TTY: 711):

한국어 (Korean) **알림:** 한국어를 하시는 분께는 언어 서비스 센터가 도움을 드릴 수 있습니다. 전화 1-888-333-4742 (TTY: 711)로 연락하십시오.

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General Notice About Nondiscrimination and Accessibility Requirements

Harvard Health Care and its affiliates as noted below ("PHC") comply with applicable federal civil rights laws and Harvard Pilgrim



Exclusion
Alternative Treatments
<p>Alternative treatments, including but not limited to:</p> <ul style="list-style-type: none"> Acupuncture Chiropractic Herbal medicine Massage Meditation Yoga
Dental Services
<p>Dental services, including but not limited to:</p> <ul style="list-style-type: none"> Cosmetic dentistry Orthodontics Prosthetics Restorative dentistry
Durable Medical Equipment and Prosthetic Devices
<p>Durable medical equipment and prosthetic devices, including but not limited to:</p> <ul style="list-style-type: none"> Wheelchairs Walkers Prosthetic limbs Orthotics
Experimental, Unproven or Investigational Services
<p>Experimental, unproven or investigational services, including but not limited to:</p> <ul style="list-style-type: none"> Unapproved medical devices Unapproved pharmaceuticals Unapproved surgical techniques
Foot Care
<p>Foot care services, including but not limited to:</p> <ul style="list-style-type: none"> Podiatry Foot surgery Footwear

Exclusion

All Other Exclusions

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